

ECTS credits equivalent to professional tasks carried out in a company BTS MMCM

| Professional activities | | Professional tasks | | ECTS |
|-------------------------|--|--------------------|---|------|
| A1 | Carry out a diagnosis | A1-T1 | Confirm the malfunction stated by the customer. | 2 |
| | | A1-T2 | List the technical information necessary for the diagnosis. | |
| | | A1-T3 | Carry out tests and measurements with regard to manufacturer / supplier / company procedures. | |
| | | A1-T4 | Analyze the malfunctioning system and interpret the checks and measurements. | |
| | | A1-T5 | If necessary, complete the diagnosis with the help of technical assistance or any competent contact person. | |
| | | A1-T6 | Establish and send the estimate. | |
| A2 | Conduct an intervention | A2-T1 | Organize the intervention. | 2 |
| | | A 2T2 | Perform preventive and corrective maintenance. | |
| | | A2-T3 | Carry out specific operations (for example: regulatory or procedural checks, commissioning). | |
| A3 | Ensure the relationship with a third party, including in English | A3-T1 | Communicate with the customer. | 1 |
| | | A3-T2 | Communicate with the hierarchy. | 1 |
| | | A3-T3 | Communicate with other interlocutors (for example: company services, technical support from manufacturers, insurance expert). | 1 |
| A4 | Participate in the operation of the service | A4-T1 | Contribute to the health, quality, safety and environment (HQSE) policy. | 1 |
| | | A4-T2 | Take into account the economic, legal and organizational of the company in the course of its activities. | 1 |
| | | A4-T3 | Develop specific technical expertise. | 1 |